

GENERAL ASSEMBLY OF NORTH CAROLINA

SESSION 1993

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SENATE BILL 328

Short Title: GPAC/SIPS Internal Management.
(Public)

Sponsors: Senator Martin of Guilford.

Referred to: Government Performance Audit.

February 23, 1993

A BILL TO BE ENTITLED

1 AN ACT TO IMPLEMENT RECOMMENDATIONS OF THE GOVERNMENT
2 PERFORMANCE AUDIT COMMITTEE TO IMPLEMENT INTERNAL
3 MANAGEMENT IMPROVEMENTS AT THE STATE INFORMATION
4 PROCESSING SERVICES.
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6 The General Assembly of North Carolina enacts:

7 Section 1. The State Information Processing Services (hereafter referred to as
8 "SIPS") shall develop a written plan to strengthen its problem reporting operations.
9 SIPS shall present the written plan to the Information Resource Management
10 Commission (hereafter referred to as "IRMC") for approval and implementation not
11 later than December 31, 1993.

12 Sec. 2. SIPS shall develop a plan for a quality assurance operation inside its
13 organizational structure. SIPS shall present the written plan to the IRMC for approval
14 and implementation not later than December 31, 1993.

15 Sec. 3. SIPS shall develop a plan to combine the two sides of its mainframe
16 computer into a single image system. SIPS shall present the written plan to the IRMC
17 for approval and implementation not later than December 31, 1993.

18 Sec. 4. SIPS shall develop a plan to make operational a fully functional
19 change management system concerning its computer resources, telecommunications
20 resources, and consulting services. SIPS shall present the written plan to the IRMC for
21 approval and implementation not later than December 31, 1993.

1 Sec. 5. SIPS shall prepare a written plan for a version/release approach to
2 maintaining all production systems on SIPS' mainframe computers. The plan shall
3 cover production systems maintained either by SIPS or by the agencies using the SIPS
4 mainframe computers. SIPS shall present the written plan to the IRMC for approval
5 and implementation not later than December 31, 1993.

6 Sec. 6. SIPS shall prepare a documented plan for a training program to cross-
7 train its system programmers to provide more backup staff resources for critical systems
8 products and applications. SIPS shall present the written plan concerning the training
9 program to the IRMC for approval and implementation not later than December 31,
10 1993.

11 Sec. 7. SIPS shall update all job title classifications for its employees, in
12 conjunction with the Office of State Personnel, not later than December 31, 1993.

13 Sec. 8. This act is effective upon ratification.