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NORTH CAROLINA GENERAL ASSEMBLY

LEGISLATIVE FISCAL NOTE

BILL NUMBER: Senate Bill 1190

SHORT TITLE: State Phone Systems

SPONSOR(S): State Personnel and State Government Committee Substitute

FISCAL IMPACT: Expenditures: Increase ( ) Decrease ( )
Revenues: Increase ( ) Decrease ( )
No Impact (x)
No Estimate Available ( )

FUNDS AFFECTED: General Fund ( ) Highway Fund ( ) Local Fund ( )
Other Fund ( )

BILL SUMMARY: Requires that agency telephone systems be reprogrammed to minimize the number of menus a caller must go through to reach an extension, and to allow the caller to reach an operator from the first menu.

EFFECTIVE DATE: Effective upon ratification.

PRINCIPAL DEPARTMENT(S)/PROGRAM(S) AFFECTED: State Information Processing Services (SIPS); other agencies owning telephone equipment.

FISCAL IMPACT

Table with 5 columns: FY 93-94, FY 94-95, FY 95-96, FY 96-97, FY 97-98. Rows include EXPENDITURES (RECURRING, NON-RECURRING), REVENUES/RECEIPTS (RECURRING, NON-RECURRING). Values are mostly -0-.

POSITIONS: NONE

ASSUMPTIONS AND METHODOLOGY: The estimate shown above is based upon a consensus among experts from the State Telecommunications Office, and represents the cost of staff time that would be committed for reprogramming should this legislation be adopted. This cost would be absorbed within existing budgets, so that no additional appropriation would be required.

SOURCES OF DATA: State Telecommunications Office

TECHNICAL CONSIDERATIONS:

**FISCAL RESEARCH DIVISION**

**733-4910**

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