GENERAL ASSEMBLY OF NORTH CAROLINA

EXTRA SESSION 1994

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HOUSE BILL 185

Short Title: License Massage Therapy Establishments. (Public
Sponsors: Representatives Arnold; and Mitchell.
Referred to: Rules, Calendar, and Operations of the House.
February 14, 1994
A BILL TO BE ENTITLED
AN ACT TO LICENSE AND REGULATE MASSAGE THERAPY ESTABLISHMENTS.
The General Assembly of North Carolina enacts:
Section 1. The General Statutes are amended by adding a new Chapter to
read:
" <u>CHAPTER 89F.</u> "MASSAGE THERAPY ESTABLISHMENT LICENSING ACT.
"§ 89F-1. Purpose and objective.
The purpose of this Chapter is to protect the public health, safety, welfare, and
morals of the citizens of North Carolina. In order to accomplish this purpose, the
following license provisions and regulations are adopted for the privilege of carrying on
the business, trade, or profession of massage and for the operation of carrying on of the
business, trade, or profession commonly known as a massage wherein massage or
physical manipulation of the human body is carried on or practiced. The objective is to
permit only the business or profession of massage therapy as authorized under this
Chapter.
"§ 89F-2. Definitions.
For the purposes of this Chapter, unless the context otherwise requires, the following
definitions shall apply: (1) 'Employee' means any person ever 18 years of ago other than a
(1) 'Employee' means any person over 18 years of age, other than a

operation of a massage business and receives compensation from the

operator of the business or from patrons.

'Establishment' or 'massage establishment' means any massage therapy 1 (2) 2 establishment having a source of income or compensation derived 3 from the practice of massage therapy as defined in subdivision (4) below, and which has a fixed place of business where any person, firm, 4 5 association, or corporation engages in or carries on any of the activities 6 as defined in subdivision (4) below. 7 'Licensee' means any person to whom a license has been issued to own (3) 8 or operate a massage establishment as defined herein. 9 (4) 'Massage therapy' means any method of pressure on or friction against. or stroking, kneading, rubbing, tapping, pounding, vibrating, or 10 11 stimulating of the external parts of the human body with the hands or 12 with the aid of any mechanical electrical apparatus or appliance with or without supplementary aids such as rubbing alcohol, liniments, 13 14 antiseptics, oils, powder, creams, lotions, ointment, or other similar 15 preparations commonly used in the practice of massage, under circumstances in which it is reasonably expected that the person to 16 17 whom the treatment is provided or some third person on his or her 18 behalf will pay money or give any other consideration or gratuity therefor. 19 20 'Masseur or masseuse' means any person who, for consideration, (5) 21 engages in the practice of massage therapy as defined in subdivision 22 (4) above. 23 'Outcall massage service' means any business, the function of which is (6) 24 to engage in or carry on massages at a location designated by the customer or client rather than at a massage establishment as defined in 25 26 subdivision (2). 27 'Patron' means any person over 18 years of age who receives a (7) massage for which it is reasonably expected that the person will pay 28 29 money or give consideration. 30 'Permittee' means any person to whom a permit has been issued to act (8) 31 in the capacity of a masseur or masseuse as defined in this section. 32 'Person' means any person to whom a permit has been issued to act in (9) 33 the capacity of a masseur or masseuse as defined in this section. 'Recognized school' means any school or educational institution 34 (10)licensed to do business as a school or educational institution in the 35 state in which it is located, or any school recognized by, approved by, 36 37 or affiliated with the American Massage and Therapy Association, 38 Inc., and which has as one of its purposes the teaching of the theory, method, profession, or work of massage, and which requires the 39 successful completion of a course of study or learning not less than 70 40 41 hours, before the student shall be furnished with a diploma or 42 certificate of graduation.

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'Sexual or genital area' means genitals, pubic area, buttocks, anus, or

perineum of any person, or the vulva or breasts of a female.

"§ 89F-3. License or permit required.

- (a) No person shall engage in or carry out the business of massage therapy without a valid business license issued pursuant to the provisions of this Chapter for each location in which the person conducts the business of massage.
- (b) No person shall practice massage therapy as an employee or otherwise, without a valid permit issued pursuant to this Chapter.

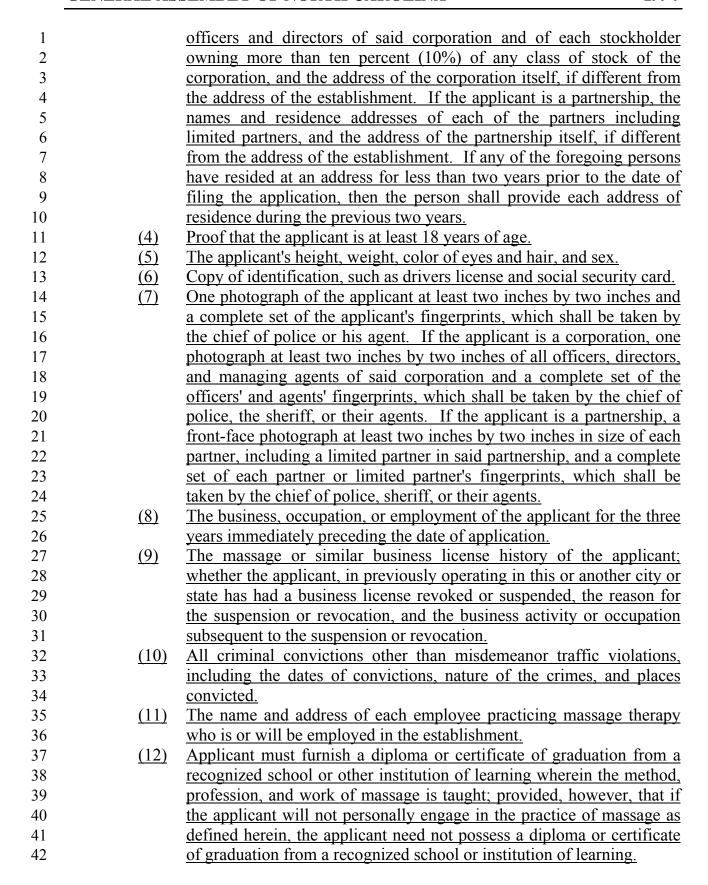
"§ 89F-4. Exemptions.

This Chapter does not apply to the following individuals while engaged in the performance of the duties of their respective professions:

- (1) Physicians, surgeons, chiropractors, osteopaths, physical therapists, or podiatrists who are duly licensed to practice their respective professions in this State.
- (2) Nurses who are registered or licensed under the laws of this State.
- (3) Athletic trainers who are employed by a recognized educational institution or professional sports team, and whose work is limited to athletic team members.
- (4) Barbers and beauticians who are duly licensed in this State, except that this exemption shall apply solely to the massaging of the neck, face, scalp and hair of the head of the customer or client for cosmetic or beautifying purposes.

"§ 89F-5. Application for massage establishment license.

- (a) Every applicant for a license to maintain, operate, or conduct a massage therapy establishment within the city limits of a city shall file an application under oath on a form provided by the city with the chief of police and pay a nonrefundable annual license fee, which shall be one hundred dollars (\$100.00) per year or any part thereof. The application, once accepted, shall be investigated by the city police department and copies of the application shall be sent to the city fire department in the district in which the establishment is located within five days of receipt. Compliance with the North Carolina Building Code shall be verified within 30 days of receipt of the application.
- (b) Every applicant for a license to maintain, operate, or conduct a massage establishment outside of city limits shall file an application under oath or a form provided by the sheriff's office with the sheriff of the county in which the establishment is located and pay a nonrefundable annual license fee, which shall be one hundred dollars (\$100.00) per year or any part thereof. The application, once accepted, shall be investigated by the sheriff's department and copies of the application shall be sent to the fire department of the fire district in which the establishment is located within five days of receipt. Compliance with the North Carolina Building Code shall be verified within 30 days of receipt of the application.
 - (c) Each application shall contain the following information:
 - (1) A definition of the service to be provided.
 - (2) The location, mailing address, and all telephone numbers of the premises where the business is to be conducted.
 - (3) The name and residence address of each applicant. If the applicant is a corporation, the names and the residence addresses of each of the



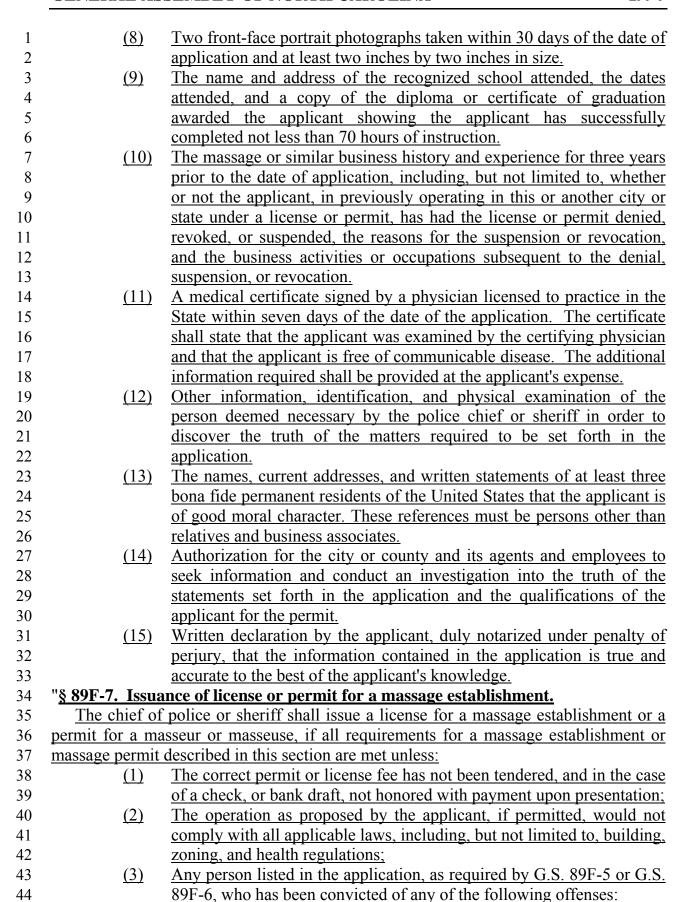
- The name and address of any business or other massage establishment that is owned or operated by any person whose name is required to be given pursuant to this section.
 - (14) A description of any other business to be operated on the same premises or on adjoining premises owned or controlled by the applicant.
 - (15) Authorization for the licensing city or county, its agents and employees, to seek information and conduct an investigation into the truth of the statements set forth in the application and the qualifications of the applicant for the permit.
 - (16) The names, current addresses, and written statements of at least three bona fide permanent residents of the United States that the applicant is of good moral character. These references must be persons other than relatives and business associates.
 - (17) All identification and information necessary to verify required information provided by all applicants.
 - Written declaration by the applicant, under penalty of perjury, that the foregoing information contained in the application is true and correct, said declaration being duly dated and signed.

Upon the completion of the application and the furnishing of all foregoing information, the police department or sheriff's department shall accept the application for the necessary investigations. The holder of an establishment license shall notify the chief of police or the sheriff of each change in any of the data required to be furnished by this section within 10 days after the change occurs.

"§ 89F-6. Application for masseur's or masseuse's permits.

Application for a masseur's or a masseuse's business permit shall be made on a form provided by the city to the chief of police or by the county to the sheriff in the same manner as provided above for massage establishment licenses, accompanied by the annual nonrefundable permit fee of seventy-five dollars (\$75.00) per year or part thereof. The application shall contain the following information:

- (1) The business address and all telephone numbers where massage therapy is to be practiced.
- (2) Name and current residence address, and all names, nicknames, and aliases by which the applicant has been known. If the applicant has the listed address for less than two years, then the applicant shall list each address at which the applicant resided during the previous two years.
- (3) Social security number, drivers license number, and date of birth.
- (4) Applicant's weight, height, color of hair and eyes, and sex.
- (5) Written evidence that the applicant is at least 18 years of age.
- 41 (6) A complete statement of all convictions of the applicant for any felony
 42 or misdemeanor or violation of a local ordinance except misdemeanor
 43 traffic violations.
 - (7) Fingerprints of the applicant taken by the police department.



- An offense involving the use of force and violence upon the person of another that amounts to a felony.
 - <u>b.</u> <u>An offense involving sexual misconduct.</u>
 - c. An offense involving narcotics, dangerous drugs, or dangerous weapons that amounts to a felony.

The chief of police or sheriff may issue a license or permit to any person convicted of any of the crimes described in this section if the conviction occurred at least five years prior to the date of application and the person has had no subsequent felony convictions for crimes mentioned in this section;

- (4) The applicant has knowingly made a false, misleading, or fraudulent statement of fact in the permit application or in any document required in conjunction therewith;
- (5) The applicant has had a massage business, masseur, or other similar permit or license revoked by a municipality or any other state or local agency within five years prior to the date of application; or
- (6) The applicant, if an individual, or any of the officers and directors, if the applicant is a corporation; or any of the partners, including limited partners, if the applicant is a partnership; and the manager or other person principally in charge of the operation of the business, is not over the age of 18 years.

"§ 89F-8. Approval or denial; application.

The chief of police or sheriff shall approve or deny an application for a license or permit under this Chapter within a reasonable period of time and in any event shall approve or deny said license or permit 60 days from the date the application was accepted. The chief of police or sheriff shall make written findings of fact to support a denial of a license or permit. Any applicant whose application for a license or permit is denied shall have the right to appeal the denial by giving written notice to the city council or county board of commissioners within seven days from the date of denial. In the case of an appeal, due process shall be accorded the applicant pursuant to G.S. 89F-15.

"§ 89F-9. Waiver of application requirements.

The requirements of this Chapter do not apply if the applicant furnishes satisfactory evidence that: (i) the applicant attended not less than 70 hours of instruction in the school within or without this State or in any foreign country that provides education substantially equal to or in excess of the educational requirements of this Chapter; or (ii) the applicant has served a training apprenticeship of not less than five years under a person who, at that time of apprenticeship, met the requirements of G.S. 89F-6 and further, that the applicant has been actively engaged in the business, trade, or profession of massage for not less than 10 years, including the apprenticeship period.

"§ 89F-10. Multiple massage establishments.

Should any massage business have more than one location where the business of massage is pursued, then a license stating both the address of the principal place of business, and of the other location(s) shall be issued by the chief of police or sheriff

upon the tender of a license fee of one hundred dollars (\$100.00) per location. Licenses
 issued for other locations shall terminate on the same date as that of the principal place
 of business, regardless of the date of issuance.

"§ 89F-11. Posting of license or permit.

- (a) Every masseur or masseuse shall post the permit required by this Chapter in the work area.
- (b) Every person, corporation, partnership, or association licensed under this Chapter shall display the license required by this Chapter in a prominent place.

"§ 89F-12. Register of employees.

 The licensee or person designated by the licensee of a massage establishment shall maintain a register of all persons employed at any time as masseurs or masseuses. The register shall be available at the massage establishment during regular business hours.

"§ 89F-13. Revocation or suspension of license.

Any license issued for a massage establishment may be revoked or suspended after notice and hearing, for good cause, where it appears that the licensee has violated any of the provisions of this Chapter, or where any employee of the licensee, including a masseur or masseuse, is engaged in any conduct at the licensee's place of business which violates ordinances and of which the licensee has actual or constructive knowledge, or in the exercise of reasonable diligence should have had actual or constructive knowledge. The permit may also be revoked or suspended by the city after notice and hearing for good cause, upon the recommendation of the city or county health department in which the establishment is located, upon a finding that the business is being managed, conducted, or maintained without regard to proper sanitation and hygiene. The revocation proceedings shall be as prescribed in G.S. 89F-15.

"§ 89F-14. Revocation of masseur or masseuse permit.

A masseur or masseuse permit issued by the chief of police or sheriff may be revoked or suspended after notice and hearing, for good cause, where it appears that the masseur or masseuse has been convicted of any offense which would be cause for denial of a permit upon an original application, has made a false statement on an application for a permit, or has committed an act in violation of this Chapter. The revocation proceedings shall be as prescribed in G.S. 89F-15.

"§ 89F-15. Revocation or suspension proceedings.

Upon the determination of a violation of this Chapter or the existence of any other condition which is grounds for revocation or suspension of a license or permit pursuant to G.S. 89F-13 or G.S. 89F-14, the chief of police or sheriff shall serve written notice upon the person whose license or permit has been determined to be subject to revocation or suspension. The notice shall state: (i) the specific grounds which make the license or permit subject to revocation or suspension, (ii) the date, time, and place of the hearing, which shall not be earlier than 10 days following service of the notice, and (iii) that the hearing will be held before a hearing panel of the city council or the county board of commissioners of at least three members, as applicable. Within three days of the hearing, the panel shall render its decision in writing either revoking the license or permit, suspending the license or permit for a period of time not to exceed 90 days, or finding that insufficient grounds for revocation or suspension exist and that the person

should retain the license or permit. In the case of a revocation or suspension, the decision shall state the reasons for the action taken.

A person whose license or permit has been revoked or suspended following a hearing shall have a right of appeal to the full city council if the establishment is within city limits or the full county board of commissioners if the establishment is not within the city limits. Notice of appeal must be given to the city council or board of commissioners within seven days from the date of service of the decision. The appellant shall be given written notice of the date, time, and place of the appeal hearing at least seven days before the appeal is to be heard. The license or permit shall remain valid until the appeal decision, but the stay of the revocation or suspension shall stay or prevent institution of criminal proceedings or any other action against the person for any violation of this Chapter or the law, regardless of whether the criminal or other action is based on the same or similar grounds as those upon which the revocation or suspension proceedings is based.

The person whose license or permit has been revoked or suspended shall have the right to legal representation and to present evidence concerning the revocation or suspension. The city council or county board of commissioners may reverse or affirm, wholly or in part, or may reduce the length of suspension or reduce a revocation to a suspension not to exceed 90 days, if in its judgment there is good cause for action based upon reasonable grounds and the evidence presented at the hearing. Written notice of the decision shall be served upon the appellant within three days following the decision.

Service of all notices and decisions shall be by personal service or certified mail, return receipt requested, and in the case of service by mail, the service shall be complete upon the mailing of the notice or decision.

"§ 89F-16. Facilities necessary.

No license to conduct a massage establishment shall be issued unless an inspection reveals that the establishment complies with each of the following minimum requirements:

- (1) Construction of rooms used for toilets, tubs, steam baths, and showers shall be installed in accordance with the North Carolina Building Code. All plumbing fixtures shall be installed in accordance with the North Carolina State Plumbing Code.
 - <u>a.</u> <u>Steam rooms and shower compartments shall have waterproof floors, walls, and ceilings.</u>
 - b. Floors of wet and dry heat rooms shall be adequately pitched to one or more floor drains properly connected to the sewer, except that dry heat rooms with wooden floors need not be provided with pitched floors and floor drains.
 - c. A source of hot water must be available within the immediate vicinity of dry and wet heat rooms to facilitate cleaning.
- The premises shall have adequate equipment for disinfecting and sterilizing nondisposable instruments and materials used in administering massages. The nondisposable instruments and materials shall be disinfected after use on each patron.

- Closed cabinets shall be provided and used for the storage of clean linens, towels, and other materials used in connection with administering massages. All soiled linens, towels, and other materials shall be kept in properly covered containers or cabinets to be kept separate from the clean storage areas.
 - (4) Toilet facilities shall be provided in convenient locations. If employees and/or patrons of different sexes are on the premises at the same time, separate toilet facilities shall be provided for each sex. A single water closet per sex shall be provided for each 20 or more employees or patrons of that sex on the premises at any one time.
 - (5) Lavatories or washbasins provided with both hot and cold running water shall be installed in either the toilet room or in close proximity thereto. Lavatories or washbasins shall be provided with soap and a dispenser and with sanitary towels.
 - (6) All electrical equipment shall be installed in accordance with the requirements of the North Carolina Electrical Code.

"§ 89F-17. Operating requirements.

- (a) The massage establishment, including all appliances and apparatuses, shall be kept clean and operated in a sanitary condition.
- (b) Price rates for all services shall be prominently posted in the reception area in a location available to all prospective customers.
- (c) All employees, including masseurs and masseuses, shall be clean and wear clean, nontransparent outer garments, fully covering the body (except for the arms and hands) from a point not to exceed four inches above the center of the kneecap to the base of the neck. A separate dressing room for each sex must be available on the premises with individual lockers for each employee. Doors to dressing rooms shall open inward and shall be self-closing.
- (d) All massage establishments shall be provided with clean, laundered sheets and towels in sufficient quantity and shall be laundered after each use and stored in a sanitary manner.
- (e) No massage establishment granted a license under the provisions of this Chapter shall place, publish, or distribute or cause to be placed, published, or distributed, any advertisement, picture, or statement that is known, or through the exercise of reasonable care, should be known, to be false, deceptive, or misleading in order to induce any person to purchase or utilize any professional massage services.

"§ 89F-18. Persons under age 18 prohibited on premises.

No person shall permit any person under the age of 18 years to come or remain on the premises of any massage business establishment, unless the person is on the premises on lawful business.

"§ 89F-19. Alcoholic beverages prohibited.

No person shall sell, give, dispense, provide, or keep, or cause to be sold, given, dispensed, provided, or kept, any alcoholic beverage on the premises of any massage business.

"§ 89F-20. Hours.

 No massage business shall be kept open for any purpose between the hours of 10:00 p.m. and 8:00 a.m.

"§ 89F-21. Employment of masseur or masseuse.

No person shall employ as a masseur or masseuse any person unless the employee has obtained and has in effect a permit issued pursuant to this Chapter.

"§ 89F-22. Inspections.

The chief of police, sheriff, or an authorized representative shall be authorized to make inspections of each massage business establishment for the purposes of determining that the provisions of this Chapter are fully complied with. If, in the opinion of the chief of police, sheriff, or an authorized representative, there is probable cause to enter a massage establishment for the purpose of making inspections and examinations pursuant to this Chapter, that person shall request the owner or occupant to grant permission for the entry, and if refused, shall request the owner or occupant to grant permission for the entry, and if refused, shall make application for a search warrant showing why the warrant should be issued for the purposes set forth in this Chapter.

"§ 89F-23. Unlawful acts.

- (a) It shall be unlawful for any person holding a permit under this Chapter to treat a person of the opposite sex, except upon the signed order of a licensed physician, osteopath, chiropractor, or registered physical therapist, that shall be dated and shall specifically state the number of treatments, not to exceed 10. The date and hour of each treatment given and the name of the operator shall be entered on the order by the establishment where the treatments are given and shall be open to inspection by the police pursuant to G.S. 89F-22. Any disclosure or use of information for purposes other than the enforcement of this Chapter shall be unlawful. The requirements of this subsection shall not apply to treatments given in the residence of a patient, the office of a licensed physician, osteopath, or registered physical therapist, chiropractor, or in a regularly established and licensed hospital or sanitarium.
- (b) It shall be unlawful for any person, in a massage establishment to place his or her hand or hands upon, to touch with any part of his or her body, to fondle in any manner, a sexual or genital part of any other person. Sexual or genital parts shall include the genitals, pubic area, buttocks, anus, or perineum of any person, or the vulva or breasts of a female.
- (c) It shall be unlawful for any person, in a massage establishment to expose his or her sexual or genital parts, or any portions thereof, to any other person. It shall also be unlawful for any person, in a massage establishment, to expose the sexual or genital parts, or any portions thereof, of any other person.
- (d) It shall be unlawful for any person while in the presence of any other person in a massage establishment, to fail to conceal with a fully opaque covering, the sexual or genital parts of his or her body.
- (e) It shall be unlawful for any person owning, operating, or managing a massage establishment knowingly to cause, allow, or permit in or about the establishment, any agent, employee, or any other person under his control or supervision to perform acts prohibited in subsections (a), (b), (c), or (d) of this section.

- massage on an outcall basis as defined in G.S. 89F-2. Massages shall be administered solely within an establishment licensed under this Chapter. Any violation of these provisions shall be deemed grounds for revocation of a permit. The restriction on an outcall massage shall not apply to a permittee who performs an outcall massage upon a customer or client who is physically unable to travel to the massage establishment. If any outcall massage is performed under this exception, a record of the date and hour of each treatment, and the name and address of the customer or client, and the name of the employee administering the treatment and the type of treatment administered, as well as the nature of the physical defect, incapacity, or illness of said client or customer shall be kept by the licensee or person or employee designated by the licensee. Records shall be open to inspection by the police pursuant to G.S. 89F-22. The information furnished or secured as a result of an inspection shall be confidential. Any disclosure or use of information for purposes other than the enforcement to this Chapter shall be unlawful.
- (g) It shall be unlawful for massage therapy to be administered within any cubicle, room, booth, or any area within a massage establishment which is fitted with a door capable of being locked. Nothing contained herein shall be construed to eliminate the requirements concerning the maintenance of premises, nor to preclude authorized inspection, whenever an inspection is deemed necessary by the police or other authorities.

"§ 89F-24. Sale or transfer or change of location.

Upon the sale, transfer, or relocation of a massage establishment, the license shall be null and void unless a transfer of the license is approved by the chief of police or sheriff as provided in G.S. 89F-26 within 60 days of the sale, transfer, or relocation.

"§ 89F-25. Name and place of business.

No person granted a license pursuant to this Chapter shall operate the massage establishment under a name not specified in the license, nor conduct business in any designation or location not specified in the license.

"§ 89F-26. Transfer of license or permit.

No license or permit shall be transferable unless and until an application for transfer has been submitted to and approved by the chief of police or sheriff. An application for a transfer shall be in writing and shall be accompanied by fees prescribed in G.S. 89F-5 and G.S. 89F-6. The written application for transfer shall contain the same information as required for an initial application for the license or permit and shall be issued to the chief of police or sheriff pursuant to G.S. 89F-7.

"§ 89F-27. Violation and penalty.

(a) Any person, except those persons who are specifically exempted by this Chapter, whether acting as an individual owner, employee of the owner, operator, or employee of the operator, or whether acting as a mere agent or independent contractor for the owner, employee, or operator, or acting as a participant or worker, in any way, directly or indirectly, who gives massages or operates a massage establishment or provides any of the services defined in this Chapter without first obtaining a license or permit and paying a fee to do so to the city or county shall be guilty of a misdemeanor

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- and upon conviction, shall be punished by a fine not to exceed five hundred dollars (\$500.00) or by imprisonment for a period not to exceed 30 days, or both.
 - (b) Any person who shall violate any provision of this Chapter shall be guilty of a misdemeanor and upon conviction, shall be punished by a fine not to exceed five hundred dollars (\$500.00) or by imprisonment for a period not to exceed 30 days, or both.

"§ 89F-28. Severability.

If any section, subsection, sentence, clause, phrase, or portion of this Chapter is for any reason held invalid or unconstitutional by any court of competent jurisdiction, the portion shall be deemed a separate, distinct, and independent provision and severable from the remaining Chapter and the holding shall not affect the validity of the remaining portions."

Sec. 2. This act becomes effective October 1, 1994.