

GENERAL ASSEMBLY OF NORTH CAROLINA

SESSION 1999

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HOUSE JOINT RESOLUTION 1461

Sponsors: Representatives Mosley; and Alexander.

Referred to: Rules, Calendar and Operations of the House.

May 4, 1999

1 A JOINT RESOLUTION AUTHORIZING THE LEGISLATIVE RESEARCH
2 COMMISSION TO STUDY PATIENTS' RIGHTS WITH RESPECT TO HEALTH
3 BENEFITS UNDER HEALTH INSURANCE AND MANAGED CARE PLANS.

4 Be it resolved by the House of Representatives, the Senate concurring:

5 Section 1. The Legislative Research Commission may study access to
6 adequate health care by enrollees of health benefit or managed care plans. In conducting
7 the study, the Commission shall consider issues covered in proposed federal legislation
8 known as the "Patients' Bill of Rights Act of 1999". Those issues include the following:

- 9 (1) Access to care, including emergency services, point-of-service options,
10 continuity of care, clinical trials coverage, and adequacy in the number
11 of participating providers;
- 12 (2) Quality assurance, including uniform data collection, and utilization
13 review activities;
- 14 (3) Patient information, including procedures to safeguard privacy, and
15 timely access to accurate records and information;
- 16 (4) Grievance and appeals procedures, including a system for the
17 presentation and resolution of oral and written grievances brought by
18 enrollees or providers; and
- 19 (5) Other matters pertaining to health care coverage and the provider-
20 insurer relationship.

1 Section 2. The Commission may make a progress report to the 1999 General
2 Assembly, Regular Session 2000, and may make its final report to the 2001 General
3 Assembly.

4 Section 3. This resolution is effective upon ratification.