

GENERAL ASSEMBLY OF NORTH CAROLINA  
SESSION 2025

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HOUSE BILL 565  
Committee Substitute Favorable 4/8/25  
Committee Substitute #2 Favorable 4/29/25  
Senate Health Care Committee Substitute Adopted 6/3/26

Short Title: Limit Use of AI Medicaid/Commercial Insurance.

(Public)

Sponsors:

Referred to:

March 31, 2025

1 A BILL TO BE ENTITLED  
2 AN ACT TO LIMIT THE USE OF ARTIFICIAL INTELLIGENCE IN HEALTHCARE  
3 BILLING AND CLAIMS SUBMISSION.

4 The General Assembly of North Carolina enacts:

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6 **PART I. PROHIBIT THE USE OF ARTIFICIAL INTELLIGENCE IN UTILIZATION**  
7 **REVIEW**

8 **SECTION 1.(a)** G.S. 58-50-61 reads as rewritten:

9 "**§ 58-50-61. Utilization review.**

10 (a) Definitions. – The following definitions apply in this section, in G.S. 58-50-62, and  
11 in Part 4 of this Article:

12 (1) "Artificial intelligence" has the same meaning as the term is defined in section  
13 238(g) of the John S. McCain National Defense Authorization Act for Fiscal  
14 Year 2019, Public Law No. 115-232, 132 Stat. 1636 (2018).

15 ~~(1a)~~ (1a) "Certificate of coverage" includes a policy of insurance issued to an individual  
16 person or a franchise policy issued pursuant to G.S. 58-51-90.

17 ~~(1a)~~ (1b) "Clinical peer" means a health care professional who holds an unrestricted  
18 license in a state of the United States, in the same or similar specialty, and  
19 routinely provides the health care services subject to utilization review.

20 ...

21 (p) Artificial Intelligence. – An artificial intelligence-based algorithm shall not be used  
22 as the sole basis to deny a utilization review determination."

23 **SECTION 1.(b)** The Department of Health and Human Services, Division of Health  
24 Benefits (DHB), shall, as soon as practicable, amend DHB's contracts with prepaid health plans  
25 to include a prohibition on the use of an artificial intelligence-based algorithm as the sole basis  
26 to deny a utilization review or prior authorization determination. For the purposes of this section,  
27 "artificial intelligence" is as defined in section 238(g) of the John S. McCain National Defense  
28 Authorization Act for Fiscal Year 2019, Public Law No. 115-232, 132 Stat. 1636 (2018).

29 **SECTION 1.(c)** Subsection (a) of this section is effective October 1, 2026, and  
30 applies to insurance contracts issued, amended, or renewed on or after that date.

31  
32 **PART II. LIMIT THE USE OF ARTIFICIAL INTELLIGENCE IN HEALTHCARE**  
33 **PROVIDER BILLING**

34 **SECTION 2.(a)** Article 29 of Chapter 90 of the General Statutes reads as rewritten:



"Article 29.

"Medical Records-Records and Billing.

**"§ 90-410. Definitions.**

~~As used~~ The following definitions apply in this Article:

- (1) Artificial intelligence or AI. – As defined in section 238(g) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019, Public Law No. 115-232, 132 Stat. 1636 (2018).
- (2) Developer. – A person or entity that designs, trains, or materially modifies an AI system or other technology solution at the model or system level in a manner that affects the system's outputs or decision making.
- ~~(1)(3)~~ "Health care provider" means any Health care provider or healthcare provider. – Any person who is licensed or certified to practice a health profession or occupation under this Chapter or Chapters 90B or 90C of the General Statutes, a health care facility licensed under Chapters 131E or 122C of the General Statutes, and a representative or agent of a health care provider.
- ~~(2)(4)~~ "Medical records" means personal-Medical records. – Personal information that relates to an individual's physical or mental condition, medical history, or medical treatment, excluding X rays and fetal monitor records.
- (5) Uptime. – The submission of billing codes that represent a higher level of service, severity, or risk than is supported by the clinical services rendered.

...

**"§ 90-413. Limitations on AI in healthcare billing.**

(a) Developers shall not design, train, or materially modify an AI system for use in healthcare coding, billing, or documentation if the system is designed to promote, incentivize, or systematically result in upcoding. Healthcare providers shall not use an AI system for healthcare coding, billing, or documentation if the system is designed to promote, incentivize, or systematically result in upcoding.

(b) The repeated failure of a developer or a healthcare provider to comply with this section shall indicate a general business practice that is deemed to be an unfair and deceptive trade practice and shall be actionable under Chapter 75 of the General Statutes. Nothing in this Article shall foreclose other remedies available under law or equity."

**SECTION 2.(b)** Chapter 108C of the General Statutes is amended by adding a new section to read:

**"§ 108C-15. Artificial intelligence compliance attestation.**

(a) Beginning July 1, 2027, and on an annual schedule thereafter to be determined by the Department for individual providers, each healthcare provider, or an agent of the healthcare provider, must submit an attestation of compliance with G.S. 90-413 to the Department and provide a copy to the Attorney General. All of the following shall apply to the attestation:

- (1) The attestation shall be submitted in a form and manner prescribed by the Department.
- (2) The attestation shall be signed by an authorized representative of the healthcare provider.
- (3) The attestation shall include any supporting information required by rule to verify compliance with G.S. 90-413.

(b) Submission of the attestation under this section shall be a condition of participation in the Medicaid program. The Department may deny enrollment or terminate the enrollment of a healthcare provider who is not in compliance with this section or with G.S. 90-413.

(c) The Department may adopt rules to implement this section."

**PART III. EFFECTIVE DATE**

1                   **SECTION 3.** Except as otherwise provided, this act is effective when it becomes  
2 law.